



## **How to determine if a Tech2 Handset is a clone**

BBA-Reman the UK aftermarket supplier of the Tech2 have carried out an investigation into differences between a genuine Vetronix/Bosch Tech2 handset and a Clone unit commonly found on various UK and international based websites.

### **The main External differences we noticed were:**

- Serial No. font is slightly different and has stars instead of asterisks
- Plastic housings are slightly different in colour
- Void labels are larger on clone units with writing through them
- Serial No. labels should say "Assembled in USA", not "Made in the USA"
- Tech 2 VCI lever is black and should not be grey
- Some cloned units are missing the "Option Label"
- Some clone units have a "No HBCC" label on them and Vetronix units do Not use that label on the Tech 2
- Vetronix uses "hex" screws and not Phillips screws as we found
- Some clone units can have a "warranty" sticker on the side of the unit
- Header label colour and texture is different to a genuine one

### **The main CAnDi External differences we noticed were:**

- The connector on Candi cable should be aluminium in colour and not Gold or brass
- LED should be green; some clone units have red or orange LED's
- Some clone Candi cables have no mfg specs stamped at all on the Cabling and leads
- Serial No. font is much bolder on the cloned units and is not in our sequential order.
- Back label should be textured, cloned unit labels are smoother
- Some cloned Candi units have a "void" label on side of unit. Vetronix Units do not this any where
- Vetronix logo on cable on cloned units is in all CAPS, should be "Vetronix" standard lower case

There were many internal differences that were clearly visible and notably the build quality was a major factor. Also the components used were of a poor quality bringing reliability and functionality issues.

BBA-Reman are the sole UK aftermarket suppliers.

For an approved list of suppliers please email [Diags@BBA-Reman.com](mailto:Diags@BBA-Reman.com)